



**ASIAN PACIFIC
ADVENTURES**

Asian Pacific Adventures Trip Evaluation

TOUR (Name & Dates): _____

YOUR NAME (optional): _____

RATINGS: 1 = Excellent 2 = Good 3 = Average 4 = Fair 5 = Poor

Thank you for taking the time to complete this trip evaluation form. Things change often and your feedback is most valuable to us. It helps us to improve and provide even better services.

PRE-DEPARTURE INFORMATION:

1. How do you rate the information you received from us?

- _____ Trip itinerary and booking instructions
- _____ Invoices and forms
- _____ Packing & equipment list
- _____ Reading list
- _____ Pre-trip instructions
- _____ Air ticketing arrangements (if applicable)

2. How do you rate our office staff service?

- _____ Handling of your telephone calls
- _____ Responsiveness to your requests
- _____ Overall rating of the office staff you worked with

3. Were there any inaccuracies in your pre-departure instructions? _____

4. Is there anything you wish you had brought on the trip that was not recommended? _____

5. Is there anything that we recommended you bring that you did not need? _____

6. Any suggested additions to our reading list? _____

7. Any comments on our pre-departure information or services? _____

THE TRIP ITSELF

1. How do you rate the trip logistics?

_____ Pace and routing of the itinerary_____

_____ Quality and hygiene of the food_____

_____ Overall rating of the logistical operations_____

2. How were your tour guides?

_____ Enthusiasm, patience & professional approach_____

_____ Knowledge of the culture & history of the area_____

_____ Knowledge of the flora & fauna of the area (if applicable)_____

_____ Relationship and rapport with the local people_____

_____ Concern for the health and well-being of trip-members_____

_____ Communication skills & English language ability_____

_____ Overall rating of tour guides_____

Additional comments_____

4. MEALS: (circle) Excellent Good Average Fair Poor

Any comments or suggestions?_____

5. ACCOMMODATIONS: (circle) Excellent Good Average Fair Poor OK to use? Yes No
Please give comments & suggestions on specific accommodations and indicate if it is acceptable to use, even if not ideal, if it is necessary for the tour.

6. **BIKES (if applicable):** Any comments, suggestions? _____

7. **ITINERARY:** Was there any place you felt the tour should have spent more, less time? Why? _____

8. Did the trip meet your expectations? If not, how did it differ?

9. What do you feel are the most important things we can do to improve the tour?

10. What did you like most about the trip?

11. What have we done best?

Would you recommend Asian Pacific Adventures to others?

Definitely _____ Probably _____ Probably not _____ Definitely not _____

Would you like to travel with us again? _____

Where would you like to travel to in Asia? _____

Where would you like to travel outside of Asia (we are happy to refer you to companies like ours whom our clients have worked with and liked (e.g. Africa, Australia, New Zealand, Europe, Middle East etc...)) _____

May we add your name to our reference list? Yes _____ No _____

Would you like to be contacted via telephone? _____ and / or E-mail _____

Other comments (Please use other side or additional sheet):