



**ASIAN PACIFIC  
ADVENTURES**

## Asian Pacific Adventures Trip Evaluation

**TOUR (Name & Dates):** \_\_\_\_\_

**YOUR NAME (optional):** \_\_\_\_\_

**RATINGS:** 1 = Excellent 2 = Good 3 = Average 4 = Fair 5 = Poor

Thank you for taking the time to complete this trip evaluation form. Things change often and your feedback is most valuable to us. It helps us to improve and provide even better services.

### PRE-DEPARTURE INFORMATION:

**1. How do you rate the information you received from us?**

- \_\_\_\_\_ Trip itinerary and booking instructions
- \_\_\_\_\_ Invoices and forms
- \_\_\_\_\_ Packing & equipment list
- \_\_\_\_\_ Reading list
- \_\_\_\_\_ Pre-trip instructions
- \_\_\_\_\_ Air ticketing arrangements (if applicable)

**2. How do you rate our office staff service?**

- \_\_\_\_\_ Handling of your telephone calls
- \_\_\_\_\_ Responsiveness to your requests
- \_\_\_\_\_ Overall rating of the office staff you worked with

**3. Were there any inaccuracies in your pre-departure instructions?** \_\_\_\_\_

\_\_\_\_\_

**4. Is there anything you wish you had brought on the trip that was not recommended?** \_\_\_\_\_

\_\_\_\_\_

**5. Is there anything that we recommended you bring that you did not need?** \_\_\_\_\_

\_\_\_\_\_

**6. Any suggested additions to our reading list?** \_\_\_\_\_

\_\_\_\_\_

**7. Any comments on our pre-departure information or services?** \_\_\_\_\_

\_\_\_\_\_

**THE TRIP ITSELF**

**1. How do you rate the trip logistics?**

\_\_\_\_\_ Pace and routing of the itinerary\_\_\_\_\_

\_\_\_\_\_ Quality and hygiene of the food\_\_\_\_\_

\_\_\_\_\_ Overall rating of the logistical operations\_\_\_\_\_

**2. How were your tour guides?**

\_\_\_\_\_ Enthusiasm, patience & professional approach\_\_\_\_\_

\_\_\_\_\_ Knowledge of the culture & history of the area\_\_\_\_\_

\_\_\_\_\_ Knowledge of the flora & fauna of the area (if applicable)\_\_\_\_\_

\_\_\_\_\_ Relationship and rapport with the local people\_\_\_\_\_

\_\_\_\_\_ Concern for the health and well-being of trip-members\_\_\_\_\_

\_\_\_\_\_ Communication skills & English language ability\_\_\_\_\_

\_\_\_\_\_ Overall rating of tour guides\_\_\_\_\_

Additional comments\_\_\_\_\_

**4. MEALS:** (circle)    Excellent      Good      Average      Fair      Poor

Any comments or suggestions?\_\_\_\_\_

**5. ACCOMMODATIONS:** (circle)    Excellent    Good    Average    Fair    Poor    OK to use?    Yes    No  
Please give comments & suggestions on specific accommodations and indicate if it is acceptable to use, even if not ideal, if it is necessary for the tour.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. **BIKES (if applicable):** Any comments, suggestions? \_\_\_\_\_

\_\_\_\_\_

7. **ITINERARY:** Was there any place you felt the tour should have spent more, less time? Why? \_\_\_\_\_

\_\_\_\_\_

8. Did the trip meet your expectations? If not, how did it differ?

9. What do you feel are the most important things we can do to improve the tour?

10. What did you like most about the trip?

11. What have we done best?

Would you recommend Asian Pacific Adventures to others?

Definitely \_\_\_\_\_ Probably \_\_\_\_\_ Probably not \_\_\_\_\_ Definitely not \_\_\_\_\_

Would you like to travel with us again? \_\_\_\_\_

Where would you like to travel to in Asia? \_\_\_\_\_

Where would you like to travel outside of Asia (we are happy to refer you to companies like ours whom our clients have worked with and liked (e.g. Africa, Australia, New Zealand, Europe, Middle East etc...)) \_\_\_\_\_

\_\_\_\_\_

May we add your name to our reference list? Yes \_\_\_\_\_ No \_\_\_\_\_

Would you like to be contacted via telephone? \_\_\_\_\_ and / or E-mail \_\_\_\_\_

Other comments (Please use other side or additional sheet):